

Leading Age®
New Jersey & Delaware

**JUNE 4-6, 2024** 

Caesars | Atlantic City, NJ

**ANNUAL MEETING + EXPO** 



# COURAGE



### Annual Meeting + EXPO June 4 - 6, 2024

Ignite your passion for serving others and feel the spark that inspires us all to make New Jersey & Delaware better places to grow old.

## **POWERED BY**



























#### Who Should Attend? YOU!

Professionals across the continuum of care in the aging services and affordable senior housing sectors attend our Annual Meeting + EXPO.

C-Suite professionals; managers; department directors; administrators; nursing leaders; finance, quality and safety officers; public relations, communications and marketing professionals; human resources and information technology directors; affordable senior housing managers; social service coordinators, occupancy specialists; home and community based services providers; and more. Professionals in aging services and allied fields (i.e. fundraising, architecture, marketing, education, law, financial management and public administration) also attend the meeting.



#### WHAT IS LEADINGAGE NEW JERSEY & DELAWARE?

LeadingAge New Jersey & Delaware is the bi-statewide association of mission-driven senior care organizations and is dedicated to advancing quality aging services in New Jersey and Delaware through advocacy, education and fellowship. Together with our national partner, LeadingAge, we advance policies, promote practices and conduct research that supports, enables and empowers people to live fully as they age.

#### Our members include:

- Adult Day Programs
- Affordable Senior Housing
- Assisted Living Communities

- Home and Community-Based Services (HCBS)
- Independent Living Senior Housing
- Life Plan Communities (CCRCs)
- Skilled Nursing Communities

Quality. Innovation. Caring. That's the not-for-profit difference.

### COURAGE IGNITED

**Annual Meeting + EXPO** 

#### Tuesday, June 4

10:00 am - 2:30 pm Registration

3:00 - 4:30 pm Opening Plenary

6:00 - 7:30 pm Welcome Reception

In celebration of the launch of the NJ & DE Leaders of Color (LoC) Network!



All are welcome to join us in the Palladium Ballroom for light fare, fellowship, and networking.

#### Thursday, June 6

9:00 - 10:00 am Breakfast & Policy Forum

10:15 am - 12:30 pm Education Blocks F & G

12:30 - 12:45 pm Snacks To Go





#### Wednesday, June 5

8:00 - 9:00 AM Breakfast with Exhibitors

9:00 - 10:00 AM Education Block C

10:00 - 11:45 am Business Meeting & Keynote



11:45 am - 1:15 pm

**Lunch with Exhibitors\*** 



1:15 - 3:30 pm

**Education Blocks D & E** 

3:30 - 4:30 pm Snack Break with Exhibitors \*

Representatives from the local HUD field office will hold office hours at a table set up in the Palladium Prefunction during lunch and snack break hours.



 NEW FOR 2024! Please bring your asset management and fair housing questions.

4:30 - 5:15 pm

**Continuing Conversations** 

NEW FOR 2024! These afternoon roundtables offer dedicated time for conversations on key topics being discussed at the meeting.

5:30 - 7:00 pm Courage Ignited Reception

All are invited to join our reception, offering light fare, networking and fellowship, at 7 Stars Lounge, a scenic space overlooking the shore.



#### **EXPLORE INNOVATIVE & COURAGEOUS WAYS TO**

## REDEFINE YOUR WORK

### 2024 ANNUAL MEETING + EXPO



Caesars

Atlantic City, NJ



JUNE 4-6, 2024

# REGISTER TODAY

This Meeting will focus on empowering you to develop the courage to overcome obstacles, take risks, and pursue your goals with confidence. You'll engage with our sector's leading experts, network with fellow aging services professionals, and discover new products and services.

Whether you are a member seeking to inspire your team or a business partner looking to share your insights with providers, you'll find everything you need and more to overcome fear, face adversity, and build resilience.

Aging Services Provider	Member	Non-member
Full Conference	\$450	\$650
One Day (Tues June 4)	\$250	\$350
One Day (Weds June 5)	\$350	\$450
One Day (Thurs June 6)	\$150	\$200
Retired Administrators	\$200	\$200
Board Members, Residents	\$200	\$200

#### **Business Partners**

Business partners of LeadingAge NJ & DE are able to register to attend our Annual Meeting

> **Partner** \$850

Non-partner

Full Conference

Unavailable



LeadingAge®
New Jersey & Delaware

**JUNE 4-6, 2024** 

#### Save When You Send a Group!

Send a group and increase your ROI! With a wide scope of education topics, everyone on your team could benefit from attending our Annual Meeting.

Send 5 +, get \$15 back for each registrant Send 10 +, get \$25 back for each registrant

#### Available to LeadingAge New Jersey & Delaware Provider Members Only

Eligibility Info: Registrant must be employed or affiliated with a LeadingAge NJ & DE provider member community.

LTC MSOs: Folks must be employed / affiliated with the same campus / location site Corporate MSOs: Folks must be employed by the same parent organization Housing MSOs: Folks must be employed by the same parent organization The group rate cannot be used to further reduce an already reduced registration rate (i.e. student, provider community board member)

Eligible organizations will receive their group discount via rebate, credit for future LeadingAge NJ & DE event, or can be donated to our scholarship fund, which allows us to greatly subsidize student registration and hotel fees! All group discounts will be processed after the event, when we have final registration and attendance information. We will be in touch with you within 3 weeks of the completion of the event.

#### **Students**

Are you a student (full- or part-time) in a related field and interested in attending our Annual Meeting? We'd love to have you! Thanks to our generous partners at ValueFirst, we are able to deeply subsidize registration for students, as well as provide a room in our block so students can make the most of their experience without having to worry about how to afford it! Please know that scholarship funds are available to cover the full cost of your registration and/or a room in our block at Caesars if needed!

Reach out to Emma to inquire about this (<u>emarcroft@leadingagenjde.org</u>).

Eligibility Info: You are a student currently enrolled full- or part-time in Aging Services or a related field OR you were enrolled full- or part-time in a related field and graduated or completed your studies Fall/Winter of 2023 – onward. If neither of these apply to you, but you'd like to discuss student registration at our conference, reach out to us.

STUDENT NETWORK POWERED BY

# 2024 Annual Meeting + EXPO

#### **EDUCATION TRACTS**

#### **Affordable Senior Housing:**

Covers federal/state senior affordable housing policy, ethical concerns, fair housing compliance, HUD Handbook training, financing green retrofits, supportive services, and solutions for aging properties and residents. Sessions in this tract are: A-3, B-2, C-5, D-1, D-2, E-1, F-1, F-5, G-1, GS-2K, G-4

#### Aging Services Innovation, Technology, and Design:

Focuses on technology-enabled tools for aging services, innovative programs, construction, resident independence, and new housing models. Sessions in this tract are: A-2, B-4, B-5, C-3, D-1, F-3, F-5, G-4

#### **Growth & Mission Enhancement:**

Offers best practices for occupancy, market research, consumer trends, public communication, data collection, advertising, fundraising, and value propositions.

Sessions in this tract are: A-4, C-2, C-4, D-4, E-5

#### **Home & Community Based Services & Home Health Care:**

Addresses policy, ethical concerns, and solutions for home and community-based services and home health care.

Sessions in this tract are: A-3, A-4, B-2, C-1, C-5, D-1, E-5, F-1, F-4, F-5, G-1, GS-1, G-2

#### **Operations, Finance, Strategy & Leadership:**

Covers financing models, revenue sources, cost management, risk management, business optimization, DEI promotion, and sustainability strategies.

Sessions in this tract are: A-4, B-3, C-5, F-2, F-4, G-2

#### **Public Policy & Legal Issues:**

Discusses advocacy, regulatory issues, healthcare reform, compliance, risk, liability, litigation, labor law, and workforce matters.

Sessions in this tract are: B-1, D-3, D-5, E-3, E-4, GS3, G-3

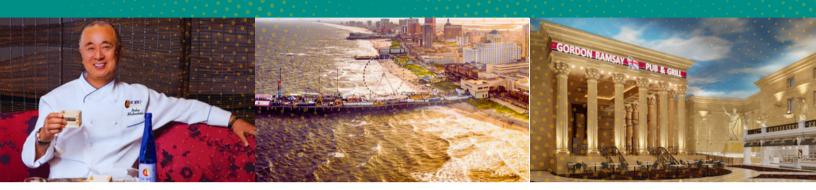
#### **Workforce Development, Culture & DEI:**

Focuses on staffing, retention, recruitment, leadership, cultural competence, and diversity, equity, and inclusion practices.

Sessions in this tract include: A-1, B-2, C-1, E-2, F-1, G-1

# ACCOMMODATIONS

#### CAESARS ATLANTIC CITY HOTEL & CASINO



Guest rooms have been reserved at Caesars Hotel in Atlantic City, starting at \$98 per night, plus taxes and fees, for our Annual Meeting Attendees.

#### **Make Your Reservation**

Online: <a href="https://book.passkey.com/go/sc06la4">https://book.passkey.com/go/sc06la4</a>

Over the Phone: 888-516-2215 (8am-2am EST, 7 days a week)

Group Name: LeadingAge New Jersey & Delaware 2024

**Group code: SC06LA4** 

All callers will be asked for this code, but can also book by saying "LeadingAge New Jersey & Delaware"



# Caesars Atlantic City gives the Jersey Shore the royal treatment.

From exciting nightlife, celebrity chef dining, and world-class spa treatments, there's something for everyone at our Annual Meeting + EXPO.



# Leaders of Color (LoC) Network

# LAUNCHING AT THE 2024 ANNUAL MEETING + EXPO

June 4 - 6 at Caesars, Atlantic City



Welcome Reception, June 4th: In Celebration of the LeadingAge NJ & DE Leaders of Color (LoC) Network All are welcome to join us for light fare, fellowship, & networking.

Education Breakout Session & Continuing Conversation Roundtable, June 5th

C-1: Strategic Partnerships to Support Leadership Diversity in Aging Services. Continue the conversation at our afternoon roundtables!

SIGN-UP AND GET INVOLVED -----

It's free and you'll have special access to content, events, and experts.



Scan the QR Code or click here & complete the form to sign up!

# 2024 Annual Meeting + EXPO Schedule at a Glance

#### Tuesday, June 4

10:00 - 2:30 Registration Open | EXPO Setup

12:00 - 2:30 Board of Trustees Meeting

12:30 - 1:30 Session Block A

1:45 - 2:45 Session Block B

3:00 - 4:30 Opening Plenary: Putting On Your Oxygen Mask

5:15 - 6:00 Board of Trustees Reception (Invitation Only)

Welcome Reception - Hosted by LANJDE LOC Network powered by Acts Retirement Life Communities



#### Wednesday, June 5



6:00 - 7:30

8:00 - 9:00 Breakfast with Exhibitors

9:00 - 10:00 Session Block C

10:00 - 11:45 General Session & Keynote, powered by Springpoint

11:45 - 1:15 Lunch with Exhibitors, powered by PharmCare USA

1:15 - 2:15 Session Block D

2:30 - 3:30 Session Block E

3:30 - 4:30 Snack Break with Exhibitors, powered by KDA

4:30 - 5:15 Roundtables: Continuing Conversations

5:30 - 7:00 Courage Ignited Reception, powered by Parker

#### Thursday, June 6

9:00 - 10:00 Breakfast & Public Policy Forum

10:15 - 11:15 Session Block F

11:30 - 12:30 Session Block G

12:30 - 12:45 Snacks To Go, powered by Schenck Price Smith King



# 2024 Annual Meeting + EXPO EDUCATION SCHEDULE

and CadingAge\*

New Jersey & Delaware

CAESARS, ATLANTIC CITY, NJ | JUNE 4 - 6, 2024

#### Session Block A: Tuesday, June 4 | 12:30 PM - 1:30 PM



HRCI | NAB

Al: Workforce Development Strategies for the Digital Age

**NAB** 

A2: Leveraging Technology for Collaboration Across the Continuum to Improve Patient Outcomes

HUD

A3: Housing America's Older Adults

ETHICS | NAB

A4: Pursuing Equity for Older Adults Facing Social Risk Factors

#### Session Block B: Tuesday, June 4 | 1:45 PM - 2:45 PM

HRCI | NAB

B1: 2024 Employment Law Developments Impacting the Long-Term, Assisted Living, and Home Health Care Providers

HUD | NAB | ETHICS

B2: Benevolent Ageism with the Mental Health Players

**NAB** 

**B3: Balancing Mission-Driven Objectives with a Profit-Perspective** 

ANNC | NAB

**B4: Leisure to Wellness: Branching Out Beyond Bingo** 

HRCI | NAB

B5: Intergenerational & Innovative: Unique University Based Retirement-Community Collaborations

# General Session 1: Tuesday, June 4 | 3:00 PM- 4:30 PM Putting On Your Oxygen Mask First It has been a challenging few years for all of us who work with older adults. We've worked tirelessly, we've stretched ourselves to



It has been a challenging few years for all of us who work with older adults. We've worked tirelessly, we've stretched ourselves to the limits and then a little past that, and we've continued to move ourselves and our organizations forward. Now is the time for all of us to stop, take a breath and recharge our energy. We need to refill our own tanks so that we can keep going and we need to refill our own tanks so that we can be there to help others. In this session we will talk about ways to better care for ourselves, using simple tools and techniques that we can incorporate into our daily lives.



An interactive plenary session led by

**Carol Silver Elliott** 

President & CEO | Jewish Home Family

#### Session Block C: Wednesday, June 5 | 9:00 AM - 10:00 AM

ETHICS HRCI | NAB C1: Strategic Partnerships to Support Leadership Diversity in Aging Services

NAB

C2: Branding as Storytelling - Interior Design Strategies for Better Marketing Results

ANNC | NAB

**C3:** Fall Prevention Strategies that Work

NAB

C4: The Business Case for Aging Services Philanthropy: Master Planning and Mission Growth

**HUD | NAB** 

C5: The Housing Plus Model - Igniting Partnerships that Lead to Thriving Residents

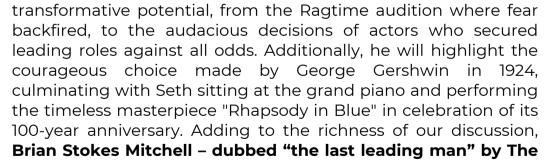
#### General Session 2: Wednesday, June 5 | 10:30 AM - 11:45 AM Embracing Courage & Creativity in Aging Services

A profound connection exists between creativity and courage, a symbiotic relationship that propels all of us toward innovative



frontiers. This dynamic interaction is a harmonious dance that transforms challenges into opportunities. Courage becomes the driving force that empowers mission-driven aging services providers to venture into uncharted territories and forge innovative pathways. **Renowned Broadway veteran Seth Rudetsky will take center stage**, drawing from his illustrious 30-year career on Broadway and two decades as the host of Broadway on SiriusXM. Through captivating storytelling, Seth will unravel tales of remarkable courage exhibited by Broadway





performers, showcasing the transformative power of bold

choices. Seth will share captivating stories that underscore this



New York Times and Tony Award-winner – will outline ways that courage emboldens us to view challenges not as obstacles but as opportunities to innovate. Brian Stokes Mitchell (Stokes) has enjoyed a career that spans more than 40 years in Broadway, television, film, recordings and concert appearances with the country's finest. Stokes will share insights from his tenure as Chairman of the Board of the Entertainment Community Fund (formerly The Actor's Fund), a position he has continuously held since 2004, as well as his work with Americans for the Arts, and Black Theatre United.

**SPRINGPOINT®** 

Powered by

#### Session Block D: Wednesday, June 5 | 1:15 PM - 2:15 PM

HUD | NAB

D1: Combating Social Isolation with Therapeutic Counseling & Technology Innovation

HUD

D2: Housing of the Future: A Conversation with HUD MFH & FHEO

NAB

D3: New Jersey Department of Health Update

**NAB** 

D4: The Digital Dilemma - Navigating the Endless and Ever-changing Demands of Digital Marketing

HRCI | NAB

D5: Legal Swords and Insurance Shields: A Lawyer's and Insurance Broker's Guide to Risk Mitigation

#### Session Block E: Wednesday, June 5 | 2:30 PM - 3:30 PM

HUD

E1: Senior Housing for the New Age: Considerations on Affordability, Aging, Marketability and Resiliency

HRCI | NAB

**E2: Reimagining Employee Retention** 

NAB

E3: New Jersey Department of Human Services Update

**NAB** 

E4: Delaware Department of Health and Social Services Update

**NAB** 

E5: Changing the Narrative: Breaking the Life Plan Community Mold Through Community Engagement and Media Relations



# COURAGE



#### **Continuing Conversations: Afternoon Roundtables**

Unlock the full potential of your Annual Meeting experience with our Wednesday afternoon roundtable discussions. Elevate your insights and dive deeper into key topics discussed during earlier sessions. Our dedicated time ensures meaningful conversations, fostering invaluable connections and sparking innovative ideas. Join us as we extend the dialogue and delve into the heart of what truly matters.

More information about these will be shared in the coming weeks and in our meeting app.

### General Session 3: Thursday, June 6 | 9:00 AM - 10:00 AM Public Policy Forum - The Future of Mission Driven Aging Services



To ensure success, those in the field of aging services need a pulse on trending policy priorities in our sector. Join us to discuss hot industry topics from workforce and reimbursement, to strengthening senior housing infrastructure, with State and National Leaders in our mission driven network. *An interactive policy discussion & presentation led by* 











**Kim Gomes**Partner, Byrd Gomes

**Nancy Hooks** SVP, Membership & State Relations, LeadingAge

**Sam Weinstein** Lobbyist, PPAG

#### Session Block F: Thursday, June 6 | 10:15 AM - 11:15 AM

**HUD | NAB** 

F1: Navigating Resistance in Older Adults

NAB | HRCI

F2: Continuing The Conversation: Strategic Performance Improvement and Driving Change for Sustainability

NAB

F3: AI in Action: Transforming Senior Care with Intelligent Technologies

ANNC | NAB LNHA ETHICS

F4: Heathcare Ethics: Courageous Conversations to Guide Goal Concordant Healthcare <u>for Elders</u>

HUD | NAB

F5: Connecting New Jersey - Internet for All

#### Session Block G: Thursday, June 6 | 11:30 AM - 12:30 PM

HRCI | HUD NAB

**G1: Creating Healthy Boundaries at Work** 

HRCI | HUD NAB

G2: Directors are Leaders, Too. Using Education to Build a Better Board

**NAB** 

G3: Taking the First Steps: Emergency Preparedness and the Impact of the CMS Emergency Preparedness Rule in LTCFs

ANNC | HUD NAB G4: Enhancing Aging Intelligence: How Academic-Community Partnerships Support Interprofessional Education in Affordable Housing

# 2024 Annual Meeting + EXPO CONTINUING EDUCATION





ACCREDITED CONTINUING EDUCATION: In support of improving patient care, this activity has been planned and implemented by AXIS Medical Education and LeadingAge NJ/DE. AXIS Medical Education is jointly accredited by the Accreditation Council for Continuing Medical Education (ACCME), the Accreditation Council for Pharmacy Education (ACPE), and the American Nurses Credentialing Center (ANCC), to provide continuing education for the healthcare team.

#### **Credit Designation for Nursing**

AXIS Medical Education designates this continuing nursing education activity for 4.0 contact hours. Sessions offering Nursing CE: B4, C3, F4, and G4. Learners are advised that accredited status does not imply endorsement by the provider or ANCC of any commercial products displayed in conjunction with an activity.

#### **Long Term Care Administrators**

This program has been approved for Continuing Education for 10.5 total participant hours by NAB/NCERS—Approval #20250603-33.50-A102426-IN. Sessions offering NAB/NCERS Credit: A1, A2, A4, B1, B2, B3, B4, B5, GS1, C1, C2, C3, C4, C5, GS2, D1, D3, D4, D5, E2, E3, E4, E5, GS3, F1, F2, F3, F4, F5, G1, G2, G3, and G4.

#### **Human Resources**

This program has been pre-approved for 7.0 HR General hours toward aPHR®, aPHRi™, PHR®, PHRca®, SPHR®, GPHR®, PHRi™ and SPHRi™ recertification through HR Certification Institute® (HRCI®). The content of the program submitted has met the criteria for Recertification Provider Program. Sessions offering HR CE: A1, B1, B5, C1, D5, E2, F2, G1, G2

#### **AXIS Contact Information**

For information about the accreditation of this program please contact AXIS at info@axismeded.org.



# 2024 Annual Meeting + EXPO CONTINUING EDUCATION





#### **Ethics Domain: Nursing Home Administrators Licensing Board Statement:**

This continuing education program is sponsored/conducted by LeadingAge New Jersey, dba LeadingAge New Jersey & Delaware, and is in compliance with N.J.A.C. 8.34-7.3 to provide licensed nursing home administrators (LNHA) and certified assisted living administrator (CALA) education credits accepted by the Nursing Home Administrators Licensing Board. This education activity may only be used for continuing education credit and not to meet academic college credits. Sessions offering this credit are A4, B2, C1, F4.

#### **HUD: Affordable Senior Housing Managers & Resident Service Coordinators**

This continuing education program offers continuing education credit for Affordable Senior Housing Managers and Resident Service Coordinators to be submitted to HUD. Education covers federal/state senior affordable housing policy, ethical concerns, fair housing compliance, HUD Handbook training, financing green retrofits, supportive services, and solutions for aging properties and residents. Sessions offering HUD credit are A-3, B-2, C-5, D-1, D-2, E-1, F-1, F-5, G-1, GS-2K, G-4.

#### **Requirements for credit:**

- Attend/participate in the educational activity and review all course materials.
- Complete the CE Attestation form online by 11:59 pm ET July 6, 2024.

  Instructions will be provided. If you do not enter the online portal by the above date, you will not be able to retrieve your statement of participation.
- Upon successful completion of the online form, your statement of completion
  will be presented to you to print. For NAB/NCERS requestors, you record will be
  uploaded to NABVerify within 30 days on conference conclusion.

Disclaimer: Participants have an implied responsibility to use the newly acquired information to enhance patient outcomes and their own professional development. The information presented in this activity is not meant to serve as a guideline for patient management. Any procedures, medications, or other courses of diagnosis or treatment discussed in this activity should not be used by clinicians without evaluation of patient conditions and possible contraindications on dangers in use, review of any applicable manufacturer's product information, and comparison with recommendations of other authorities.

#### **Disclosure of Relevant Financial Relationships**

AXIS Medical Education requires faculty, instructors, authors, planners, directors, managers, peer reviewers, and other individuals who are in a position to control the content of this activity to disclose all personal financial relationships they may have in the past 24 months with ineligible companies. An ineligible entity is any organization whose primary business is producing, marketing, selling, re-selling, or distributing healthcare products used by or on patients. All relevant financial relationships are identified and mitigated prior to initiation of the planning phase for an activity.

AXIS has mitigated and disclosed to learners all relevant financial relationships disclosed by staff, planners, faculty/authors, peer reviewers, or others in control of content for this activity. Disclosure of a relationship is not intended to suggest or condone bias in any presentation but is made to provide participants with information that might be of potential importance to their evaluation of a presentation or activity. Disclosure information for faculty, authors, course directors, planners, peer reviewers, and/or relevant staff is provided with this activity.

The following speakers and faculty of the 2024 LeadingAge NJ/DE Annual Conference reported no relevant financial relationships or relationships they have with ineligible companies of any amount during the past 24 months:

#### **Speakers**

Rebecca Abenante

Margaret Avallone, DNP, RN, CCRN, CNE

Elizabeth Bertolini, MMH, RN, HEC-C, CHPN

Darlene Datil, BA

Charlene Harn

Marilyn Mock, MSW

Elyse Perweiler, MA, MPP, RN

Rowan Reyes

Mary Jo Vetter

Michael Wayman

Karen Welsh

#### **Faculty**

Lauren Baruch

Ivy Beck

Emma Marcroft (Bender as reported)

Denise Boudreau

Jeffrey Daitz

Theresa Edelstein

Elizabeth Fandel

Meagan Glaser

Holly M. Hampe, DSc., RN, MHA, MRM, CHCP

Cecily Laidman

James McCracken

Bette McNee

Kelli Mills

Dee Morgillo, MEd, MY(ASCP), CHCP

Thomas Park

Cindy Shemansky

Beth Sparling



