



Sysco Corporation
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March 11, 2020

Dear Valued Customer,

As a result of the World Health Organizations' pandemic declaration on March 11, 2020, regarding COVID-19, our guidance regarding health screening for our customer-facing associates has changed.

Effective immediately, any Sysco associate who is requested by a customer to submit to a health screening before completing a delivery or visiting a customer's facility will comply as requested.

In addition, Sysco has implemented the screening guidelines below for our customer-facing associates who may have person-to-person contact with customers. Effective immediately:

- Sysco operating companies will require all associates that may come into physical contact with customers (delivery drivers, sales associates) to certify in writing the following with a YES or NO:
 1. Whether the associate has recently traveled to a CDC-designated Level 3 Affected Country/Area, which currently includes China, Iran, Italy and South Korea. <https://www.cdc.gov/coronavirus/2019-ncov/travelers/after-travel-precautions.html>;
 2. Whether the associate has been in close contact with a person diagnosed with the COVID-19;
 3. Whether the associate is experiencing any of the following symptoms: fever, sore throat, cough and shortness of breath.
- If the answer to ALL of the questions is NO, then the associate will be allowed to deliver and/or visit the account and should be expected to have to verify (verbally or in writing) similar questions before entering the customer facility.



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- If the answer to ANY of the above questions (#1-3) is YES, the Company will not send the associate to deliver to or visit the account and will follow the pandemic protocols the company has in place. These protocols include use of alternative methods of delivery such as tailgate drops.

If you have any questions, please contact your local VPNA.

Regards,

Nick Kruthaupt

Nick Kruthaupt
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Healthcare/Sr. Living/Military/Higher Education